#### STATE LIBRARY REPORT

## **Wolfner Library**

Elizabeth Lang has accepted the position of Youth Services Librarian which was vacant due to the resignation of Nancy Doering. The Special Services Librarian position is now vacant.

Barb Davis the Public Services Manager for Wolfner submitted her resignation and her last day was on August 28.

Jeremy Prenger started on September 8 as the new Tech II to assist with the Brailing and the Recording Booth.

## **Reference Services**

Deanna Jones has been hired as the new Tech I/Interlibrary Loan to replace Melissa Gamblin. Melissa was promoted to Tech II/Current Awareness Services after that position was vacated due to a resignation.

Reference Services is staffing informational tables at four different agency locations to mark September Library Card Sign-Up month.

## **Library Development**

#### FY 2009 State Aid

Each summer public libraries complete certification forms to meet requirements to qualify for the State Aid Program. For FY2009, 168 public library systems completed the *Application for State Aid* and *Listing of Trustees* forms and have been certified for payments. Two city libraries, Advance and Keytesville, have been added to this year's listing of qualified libraries; Windsor merged into Henry County's existing county district. As in FY08, the appropriated FY09 per capita support will be at \$.55. Libraries will receive their total calculated amount in two payments that will be will processed in later fall 2008 and late spring 2009.

#### **E-rate 2008**

As of September 8, 2008, \$1,191,999,919.60 has been awarded to schools and libraries in the first 22 waves. Public libraries received \$46,854,085.51 of the total awards. Missouri Public Libraries have been awarded \$836,134.60 of the amount awarded.

### 2007 E-rate results:

In 2007, \$2,457,553,531.50 total was awarded to schools and libraries in 63 waves. Of that total, \$60,900,022.10 was awarded to public libraries and library consortium. Missouri public libraries received \$897,235.50 of that award amount.

### **REAL EZ Web Project**

During 2008, three libraries have been trained on the REAL EZ Web template to publish their first website this summer:

Putnam County Public Library Schuyler County Library District Scotland County Memorial Library

The following sites have requested training, and will be scheduled for later this fall:

Dade County Library Louisiana Public Library Polk County Library

Additionally, Dallas County Public Library has been added to the list of "Missouri Libraries on the Internet." Their website was created using the REAL EZ Web Program during the summer of 2008

Notices and applications were also sent to 15 other libraries which indicated in the Library Survey of 2007 that they did not have a website.

### **Training and Continuing Education**

## 2008 Library Skills Institute – Summer

Nearly 80 participants from 43 library districts attended Summer Institute August 12-15 at the Best Western in Columbia. In addition to the Basic Library Skills course, the State Library provided training in Reference Services and Senior Services. The Library Technology Institute, held concurrently with the Library Skills Institute, was hosted across town by MOREnet. Attendees learned how to integrate Web 2.0 technologies into their libraries' websites.

Currently, we are negotiating meeting space for Winter and Summer Institute 2009 and hope to have dates finalized by mid-October. Advanced courses for the upcoming Winter Institute will focus on children's services and collection development.

## No Limits Learning

The State Library successfully reinitiated its distance education program, *No Limits Learning*. This program allows library staff to complete online training at their convenience. For the summer session, nearly 70 participants from public, academic, school, and special libraries took part in one of three courses:

- 1. Capturing History: Digitization Projects
- 2. Creating & Maintaining an Engaging School Library Web Site
- 3. ILL and Resource Sharing: Best Practices, Practical Innovations, and New Directions

Plans are underway for the winter session.

## Missouri State Library Scholarship Program

The Missouri State Library Scholarship program recently received six eligible applications for financial support during the Winter and Summer 2009 semesters. Final scholarship recipients from this application period will be notified in early or mid-October. As of Fall 2008, the program currently sustains 23 students in the pursuit of their MLS or library media specialist certification. In addition, there are 13 publicly funded library systems benefiting from the service of 18 students who are presently fulfilling their work commitment.

## The Collaborative Summer Library Program

For the summer months of 2008, libraries have been presenting programs, story times and activities relating to the "Catch the Reading Bug @ Your Library" slogan for children. Teen programs have been wrapped round the "Metamorphosis @ Your Library" slogan. Currently libraries are reporting the participation statistics for their library by submitting the Summer Reading Program Evaluation online this year. The reports are due Friday, September 12<sup>th</sup>. With many libraries telling us how much the children and teens enjoyed the themes; we are looking forward to a very positive report on participation.

In 2009, the slogans will be "Be Creative @ Your Library" for children and "Express Yourself @ Your Library" for teens.

## Adult Services Programming and Training Opportunities

MOSL and the Osher Lifelong Learning Institute at the University of Missouri are once again teaming up to offer programming for seniors via videoconference. Four libraries, Rolling Hills Consolidated, Little Dixie Regional, Kirkwood Public, and Carrollton Public will serve as program sites. Osher draws upon a wealth of knowledge and expertise from current and retired MU faculty, as well as local artists, for presentations about local history, politics, theatre, horticulture, music and art, for six, eight or ten week classes.

Librarians will have three unique opportunities for educational growth in the area of adult services this fall:

#### Libraries, Older Adults, and Web 2.0

This workshop series will focus on newer technologies that are often associated with younger, savvier computer users. Using examples of innovative library programs and activities for seniors, including his own "Senior Space" at Old Bridge Public Library, Allan Kleiman offers an opportunity to learn more about using the features of Web 2.0 with older adults, including social networking, blogging, web site design, and gaming. The workshops are scheduled for four locations, October 20-24.

## ¿No Comprende?

The Missouri State Library is working in conjunction with the National Network of Libraries of Medicine (NNLM) to bring Spanish health information resources to public services library staff around the state in areas with a growing Latino population and a need to find health information in Spanish.

## Savvy Senior Health

The Missouri State Library is also working in conjunction with the NNLM to bring health literacy resources to public services library staff around the state that work with older adults.

## Teen Services and Programming Workshops

The Missouri State Library will host four regional workshops focusing on library services for young adults. Presenter Kimberly Bolan, library consultant and author of <u>Teen Spaces: A Step-by-Step Library Makeover</u>, 2nd edition to be released Fall 2008, will introduce information on how to draw teens into your library including: programming, technology, marketing, teen collections and teen spaces. Workshops will be held at the following locations:

- Monday, October 20: Carrollton Public Library
- Tuesday, October 21: Springfield Public Library: Midtown Carnegie Branch
- Wednesday, October 22: Farmington Public Library Civic Center
- Thursday, October 23: St. Charles City-County Library: McClay Branch

Registration just opened recently.

#### **Missouri Center for the Book**

The Missouri Center for the Book's website has a new look, thanks to the REAL EZ Web Project. Earlier in the year MCB subscribed to the kinetic service, offered through MOREnet, and MCB Coordinator, Ann Roberts, and Office Manager, Erin Grant, attended REAL EZ Web training at the MOREnet facility in Columbia. Over the summer months, a temporary summer hire transferred the majority of the information from the old MCB website into the new template. MOSL administrative staff person, Luke Polson, and Technology Consultant, Jean Morrison, have also attended REAL EZ Web training, insuring that future edits and additions to the site can be done in a timely manner.

#### 2009 Letters about Literature contest

Preparations are underway for the 2009 Letters about Literature contest. The national LAL office is in the process of sending out the 2009 guidelines to all the state Centers, as well as gathering information regarding state prizes and judges. A mass mailing to all public libraries and schools grades 4-12 is a top priority for the Missouri Center.

#### **LSTA Short Term Grant Awards:**

## Overview of current year's grant awards:

- 36 long term grant applications received, requesting \$916,898.
- 23 long term grant awards issued for a total of \$532,884.
- 47 short term grant applications received, requesting \$252,456.
- 38 short term grant awards issued for a total of \$235,805.

## LSTA grant recommendations this call:

Forty-seven grant applications were received, requesting \$252,456. Thirty-eight grants were awarded for a total of \$235,805 in the categories below. Funding for this portion of the grant round comes from the current FY2008 LSTA appropriation and is administered under the five year plan expiring September 30, 2012 per IMLS approval.

## **Every Child Ready to Read - \$1,400**

### **Barton County Library - \$700**

Every Child Ready to Read Workshops will be conducted through the Mary K. Finley branch of the Barton County Library. The Library will partner with BARCEDA Families, Early Head Start and Liberal R-II School Parents as Teachers. Three workshops will be held, one at the library, one at the elementary school, and one at a location to be determined. In addition to promoting the workshops to their respective audiences, the project partners will provide the location for the event, refreshments and attendance incentives.

## **Grundy County Library - \$700**

The program will train parents, grandparents, and daycare providers in preparing young children for reading readiness prior to starting school. The program partners, Romper Room Preschool and Child Care and the Green Hills Community Action Agency, will invite their clientele to the classes as well as host one hour sessions. There will also be one five to six hour session on a weekend to accommodate those who cannot attend during the week. Child care and a meal will be provided on the day of the extended session. The public will also be invited.

## **Excellence in Library Service - \$35,494**

## Cass County Library - \$3,500

The Library will contract with Ron Cox of Dale Carnegie Training to provide a training opportunity for members of the Cass County Public Library staff in elevating performance through friendly, quality and loyalty-building customer service to the newly diverse population. The half-day session will have hands-on training with activities, role-playing and curriculum developed for the Library's purposes. There will be specific break-out sessions in areas where customer service performance might be improved such as reference services and database research.

### Joplin Public Library - \$1,994

Dealing with Difficult People is a staff training session required for Joplin Public Library staff and open to other southwest Missouri library staff members as well. The session is intended to give staff ideas and strategies for dealing with difficult or upset patrons, hopefully resolving a situation before it escalates thus providing a better library experience for all involved.

## Richmond Heights Memorial Library - \$15,000

The Library will hire a consultant to develop and conduct a survey that will identify the needs and desires of its community regarding library services. The results of the survey will be used to formulate a strategic plan for the next three to five years.

# Saint Joseph Public Library - \$15,000

The Library will contract with Opinion Research Specialists, LLC to write and complete a scientific telephone survey of 800 residents living within the library district, 400 users and 400 non-users. The purpose of the survey is to determine the needs and desires of the citizens of Saint Joseph as they relate to the library district. Based on the responses to the survey, the library will provide programs, services, resources, and materials to best meet those needs and desires.

## Library Outreach to Spanish Speakers - \$2,500

## Wright City R-II School District Middle School Library - \$2,500

The Library will hold two eight-week sessions of Families and Computers/Familias y Computadores. Older children and adults will learn basic computer skills and how to access school information. Children fourth grade and under will have story times that will promote cultural understanding in the community as well as improve the English language skills of the children.

## **Programs for Targeted Populations - \$12,890**

## Joplin Public Library - \$2,570

This grant will provide three programs for the Library's monthly Coffee Talk series which targets seniors. Topics will include Spooklight, a local phenomenon, Langston Hughes, and Frank Thomas. The James and Hughes programs will be repeated at the Spring River Christian Village, a retirement community in Joplin. This is a new partnership for the Library as it seeks innovative ways to reach the underserved.

## North Kansas City Public Library and High School Media Center - \$2,952

The Library will offer 22 educational programs supporting the following curriculum areas: Math, Social Studies, Communication Arts, Science and Arts. The target audience is families that home school their children.

## Pierce City Middle and High School Library - \$2,400

The grant will provide the first ever author visit to this school district. The author, Susan Beth Pfeffer, is popular with both middle and high school students and wrote *Life As We Know It*, a title nominated for both the Truman and Gateway awards for 2008-2009. Event attendees must have read *Life As We Know It* or another title written by Ms. Pfeffer. Ms. Pfeffer will give four presentations one of which may be available through videoconference if the district can arrange for equipment use.

## Rolling Hills Consolidated Library - \$2,468

The Rolling Hills Consolidated Library will offer a series of featured speakers to supplement the six-week traveling exhibition they anticipate having called "Pride and Passion: The African American Baseball Experience". The library hopes that at least some of the programs will be offered to other public libraries through the public library videoconference network. Additionally, the Library will supplement its African American literature collection.

## Southern Reynolds County R2 High School Library - \$2,500

The Library will provide an Online GED Study Group program one evening a week in the high school library. There will be two facilitators onsite to assist with computer training and GED testing.

## **Spanish That Works - \$12,778**

# Joplin Public Library - \$1,990

The Library will train 16 staff persons using the Spanish That Works curriculum. The State Library will provide the manuals.

## Kansas City Public Library - \$1,964

The Library will train 16 staff persons using the Spanish That Works curriculum. The State Library will provide the manuals.

## Marshall Public Library - \$1,574

The Library will train 12 staff persons using the Spanish That Works curriculum. The State Library will provide the manuals.

## Saint Louis County Library - \$7,250

The Library will offer sessions at three of its branches with 16 staff persons attending each session, using the Spanish That Works curriculum. The Saint Louis County Library will provide the manuals.

### Technology Mini Grant - \$170,743

## **Barton County Library - \$2,796**

The Library will replace ten monitors that are six to eleven years old with flat panel monitors that will provide a better display, greater energy efficiency, and improved workspace. Additionally, an upgrade to the current patron computer security system will allow automatic scheduled maintenance during off hours. This improved security will free technical staff for other duties and allow patrons continual access to the computers while the library is open.

# **Bollinger County Library - \$1,650**

The Library will purchase a projector for use at forums, town meetings, and library programs.

## **Brookfield Public Library - \$5,971**

The Library will replace five outdated computers. Four will be for patron use; the other for administrative use.

### Cameron Public Library - \$4,793

The Library will purchase a digital microfilm scanner to replace equipment which is no longer operable and cannot be repaired.

## Cape Girardeau Public Library - \$4,196

The Library will replace its microfilm reader/printer which is no longer operable and cannot be repaired.

### Cedar County Library - \$3,138

The Library will install time and print management software to help control printing and monitor computer use. This will automate clerical duties currently handled by library staff, freeing their time for other service opportunities. A survey will be conducted to determine effectiveness and ease of use for the patron.

## **Daviess County Library - \$5,241**

The Library will create a One Stop Print Center where patrons, library staff and other persons using the Daviess County Library would have one convenient, central location to access a networked printer. New services would include color printing, scanning, and faxing for the public.

### De Soto Public Library - \$9,124

The Library will replace its microfilm reader with an ST-200X Digital Library Reader/Printer. A computer and two monitors will be purchased for use with the digital reader/printer.

## **Doniphan-Ripley County Library - \$4,423**

The Library will purchase a new server and operating system for the library's circulation module and public access catalog. Technical assistance for installation is included.

#### Festus Public Library - \$7,346

The Library will purchase a digital microfilm scanner to replace equipment that no longer provides a clear image. An added service is library staff will be able to e-mail digital images to patrons within the community and beyond.

## Hannibal Free Public Library - \$18,793

The Library will purchase ten computers for staff and public use, memory upgrades for six additional computers, a server, two color laser printers, ancillary equipment, and three handicapped accessible tables and chairs to better serve its library patrons.

#### Kansas City Public Library - \$18,379

The Library assists with funding of 25 laptop computers dedicated for teen use at five of its branches: L.H. Bluford, North-East, Southweast, Trails West and Waldo Community.

## Keller Public Library - \$1,233

The Library recently had a new microfilm scanner added to the genealogy department. However, the older existing lens is not capable of meeting the performance capabilities of the new machine. Hence, the Library will purchase a new lens and framing kit to allow optimum performance with superior resolution. Installation and training costs are included in the project funds.

### Macon County Library - \$10,569

The Macon Public Library will purchase a new network server and upgrade its library software from SirsiDynix's *Unicorn GL3.1* to *Symphony*. This will allow for greater network security and improved access to the online resources for patrons. The project also allows the library to do full backups of data without system down time for patrons. Staff and patrons will be trained on using the new version of the online catalog.

## Maryville Public Library - \$5,337

The Maryville Public Library will provide wireless connectivity throughout the library in a secure manner.

## **McDonald County Library - \$4,196**

The Library will replace its current microfilm reader/print with a Canon MS300 digital reader/printer. The current machine is unreliable and expensive to repair.

## Oregon County Library - \$18,627

The Library will replace 23 outdated computers whose average age is five to seven years old: thirteen at the Alton Public Library and ten at the Thayer Branch. Two new 24-port switches will also be installed.

## Riverside Regional Library - \$3,488

The Library will purchase and install a new terminal services server and accompanying software licenses to enhance network performance. Technical support is included in the budget.

### Salem Public Library - \$6,617

The Library will replace four public access computers and one administrative unit. Two adjustable workstations to better serve persons with special needs will be purchased. A digital camera will also be purchased to improve the recording of events.

## Scotland County Memorial Library - \$5,287

The Library will replace the automation server, which is four years old and unreliable; four public access computers that are between three and eight years old; and one staff computer that is no longer operable.

#### Sikeston Public Library - \$11,324

The Library will upgrade its circulation system from Sagebrush to Follett Destiny. Sagebrush is no longer supported by its vendor. A new server will be purchased that is powerful enough to run the software. Additionally, the library will replace three staff computers, two barcode scanners, two receipt printers, and a networked printer, replacing equipment that is no longer reliable. Funds are also included to purchase a new wireless inventory scanner and technical support for server and software installation.

## **University City Public Library - \$18,215**

The Library will replace nine public access computers, a server, and the network printer in the Youth Services Department. Current equipment cannot handle new applications nor can they be upgraded to do so. Additionally, the library will add a self-check machine in that department to allow for improved, independent use of the library's collection.